

Melp Privacy Policy (Users)

Flixty CORPORATION (hereinafter referred to as "the corporation") will handle patient information in the Melp Service (hereinafter referred to as "SERVICES") provided by the corporation as follows:

Information to be obtained and the method of use

The corporation acquires and uses the following information in SERVICES:

Information to be registered

The name, sex, date of birth, address, occupation, and medical information may be registered in order to use SERVICES. Information that cannot identify individuals, such as sex or age, may be provided to a third party, but information that can identify individuals, such as names, will not be provided to a third party without your consent. You may register at your discretion, but if you do not register, you may not be able to use all SERVICES.

When making an inquiry online, your phone number, e-mail address, terminal model name, and OS information are obtained. This information may be used in investigate and provide a response, as well as confirming your identity.

Service usage

- Cookies

In order to improve convenience for patients, we will use cookies to provide better service by identifying the number of visits to SERVICES used by customers, and record usage patterns, and the number of customers in order to maintain and protect sessions. You can select whether or not to use cookies, but if you refuse to save cookies, you may not be able to use some SERVICES, such as services that require login.

- Log

When you use SERVICES, the IP address, browser type, browser language, and other information are automatically generated and saved. This information will be used to analyze user environments, provide better services, and prevent fraud that interferes with the normal delivery of services.

- Equipment information

Equipment information (OS, individual identification information of the terminal, etc.) used by the patient may be obtained. This information may be used to provide better service and to prevent improper conduct that may interfere with the provision of normal services.

Purpose of Use of Information

We shall use the acquired personal information for the following purposes:

- The smooth use of SERVICES by patients
- To preventing unauthorized use
- To improve the accuracy of our diagnostic algorithms
- Generating statistical data on use of SERVICES
- Selecting, communicating, identifying, analyzing, and compiling statistical data for questionnaires and distribution of notices conducted in SERVICES

- To responded to customer inquiries
- Notifying advertisers of information on SERVICES or advertising information to the third-parties
- Formulating and providing new plans for future SERVICES
- In order to confirm the identity of customers at the time of inquiry
- In order to provide information as needed, such as important notices concerning SERVICES

Provision of Information

We will not provide personal information to any third party except as follows.

- Cases where the results of the investigation are provided to a third party in a manner in which the individual cannot be identified
 - In the event of your prior consent
 - Under the law
- In the event there is sufficient ground to determine that a customer is forced to disclose personal information in order to protect our rights, properties and services, in violation of the terms of use of SERVICES
 - Cases in which the provision of personal information is necessary for the protection of human life, body, or property and in which it is difficult to obtain the consent of the individual.
 - In the event it is necessary to improve public health or promote the healthy upbringing of children and it is difficult to obtain the consent of the individual.
 - Cases in which it is necessary to cooperate with a state agency, a local government, or a person entrusted by either of them in executing the affairs prescribed by laws and regulations and in which obtaining the consent of the person is likely to impede the execution of the affairs concerned
 - In the event of the succession of our business, including the provision of personal information, due to merger, company split, transfer of business, or for any other reason

Deposit of Information

We may entrust all or part of the personal information obtained from a customer to the subcontractor within the scope required for the achievement of the Purpose of Use. In addition, in providing SERVICES, we may use your personal information in conjunction with your business partners if you need a business partner working with the corporation. In doing so, the Company will sufficiently examine the eligibility of business partners and establish a system to appropriately manage information by stipulating matters regarding confidentiality in agreements.

Personal Information of Children

Customers under the age of 15 may use SERVICES and enter personal information with the consent of their guardians.

Revision of this privacy policy

This Privacy Policy is subject to revision. When making important changes, we will notify customers of the content of the revisions in an easy-to-understand manner.

Inquiries

Please contact support@flixy.co if you have any questions, complaints, or inquiries about the handling of personal information in SERVICES.

This is the translation of privacy policy translated English. The actual regulation is based on Japanese.

(Supplementary Provisions)

Established and enforced on September 23, 2017